

Date: March 4, 2025

To: Providers submitting claims to FHCP

From: FHCP Claims

Re: Up Front Claims Rejections

Please note the following up-front rejections are now active with Availity. Providers will need to reach out to Availity regarding rejections:

- Only the following Member Identification Format will be accepted:
 - 6 numeric digits i.e. 123456
 - 3 alpha characters + 6 numeric digits i.e. VFM123456
- Zip Code + 4 on both loop 2010AA Billing provider and 2010AB Pay to Address must match the United States Postal Services (USPS) Look Up a ZIP Code.
 - Claims without the extended Zip Code + 4 will be rejected.
 - Claims submitted with the incorrect Zip Code +4 will be rejected.
- Additional Availity Editing Service (AES) edits:
 - Diagnosis code Z6838 cannot be listed as the primary diagnosis for a procedure.
 - Anesthesia procedures submitted without an anesthesia modifier.
 - Anesthesia performed by a non-anesthesia provider.
 - Modifier 59 is required for postoperative pain control procedures.
- Valid taxonomy codes for both rendering and billing providers are required on all claims. It is imperative the taxonomy codes, submitted on claims, match providers' NPPES record.

Thank you for your cooperation in this matter. If you have any questions, please feel free to call us at (386) 615-5010.